



Meter installation, alteration and abolishment fees

Effective July 2020

[Australian Capital Territory](#)

[New South Wales](#)

[Queensland](#)

[South Australia](#)

[Victoria](#)



Australian Capital Territory Fees

Electricity

Distributor fees for meter works

Distributors may charge fees to install, change or remove an electricity meter and/or the supply and they'll pass on any fees to the customer directly or to us. If they charge us, we'll pass on the fees to the customer on their bill.

Meter works administration fee

This fee may be charged where you request a change, removal or installation of an electricity meter. It is to arrange metering-related goods or services for you with a meter provider or distributor. Visit originenergy.com.au/additionalcharges for the current fee amount. Fee doesn't apply to Origin Standing customers.

Gas

Distributor fees for meter works

Service description	Fee
New Gas Connection (Standard Residential - Distributor will confirm if connection is standard)	No Charge
New Gas Connection (Non-Standard)	Charges are quoted by Distributor subject to a site inspection.

All fees include GST.



New South Wales Fees

Electricity

Distributor fees for meter works

Distributors may charge fees to install, change or remove an electricity meter and/or the supply and they'll pass on any fees to the customer directly or to us. If they charge us, we'll pass on the fees to the customer on their bill.

Distributor	Service description	Fee
Endeavour	New Connection (NMI Allocation)	No Charge
Essential	New Connection (NMI Allocation)	No Charge
Ausgrid	New Connection (NMI Allocation)	No Charge

Meter works administration fee

This fee may be charged where you request a change, removal or installation of an electricity meter. It is to arrange metering-related goods or services for you with a meter provider or distributor. Visit originenergy.com.au/additionalcharges for the current fee amount. Fee doesn't apply to Origin Standing customers.

Gas

Distributor fees for meter works

Service description	Fee
New Gas Connection (Standard Residential - Distributor will confirm if connection is standard)	No Charge
New Gas Connection (Non-Standard)	Charges are quoted by Distributor subject to a site inspection

All fees include GST.



Queensland Fees

Electricity

Distributor fees for meter works

Distributors may charge fees to install, change or remove an electricity meter and/or the supply and they'll pass on any fees to the customer directly or to us. If they charge us, we'll pass on the fees to the customer on their bill.

Meter works administration fee

This fee may be charged where you request a change, removal or installation of an electricity meter. It is to arrange metering-related goods or services for you with a meter provider or distributor. Visit originenergy.com.au/additionalcharges for the current fee amount. Fee doesn't apply to Origin Standing customers.

Gas

Distributor fees for meter works

Distributor	Service description	Fee
Australian Gas Networks	Relocate Gas Line (Residential)	Charges are quoted by Australian Gas Networks. They charge \$81.40 for providing a quote.
Australian Gas Networks	Gas	Networks
Australian Gas Networks	Supply Abolishment	\$81.40
Australian Gas Networks	Meter Upgrades (Business)	Charges are quoted by Australian Gas Networks, subject to a site inspection.
Australian Gas Networks	Meter Upgrades (Residential)	No Charge
Australian Gas Networks	Moving your Meter	Charges are quoted by Australian Gas Networks. They charge \$81.40 for providing a quote.

All fees include GST.



South Australia Fees

Electricity

Distributor fees for meter works

Distributors may charge fees to install, change or remove an electricity meter and/or the supply and they'll pass on any fees to the customer directly or to us. If they charge us, we'll pass on the fees to the customer on their bill.

Meter works administration fee

This fee may be charged where you request a change, removal or installation of an electricity meter. It is to arrange metering-related goods or services for you with a meter provider or distributor. Visit originenergy.com.au/additionalcharges for the current fee amount. Fee doesn't apply to Origin Standing customers.

Gas

Distributor fees for meter works

Distributor	Service description	Fee
Australian Gas Networks	Supply Abolishment	\$82.50
Australian Gas Networks	Meter Upgrades	No Charge
Australian Gas Networks	Relocate Gas Line	Charges are quoted by Australian Gas Networks. They charge \$116.60 for providing a quote.
Australian Gas Networks	Moving your Meter	Charges are quoted by Australian Gas Networks. They charge \$116.60 for providing a quote.

All fees include GST.



Victoria Fees

Electricity

Distributor fees for meter works

Distributors may charge fees to install, change or remove an electricity meter and/or the supply and they'll pass on any fees to the customer directly or to us. If they charge us, we'll pass on the fees to the customer on their bill.

Distributor	Service description	Fee
AusNet Services	New Connection (Single Phase, Overhead Supply)	\$476.22
AusNet Services	New Connection (Single Phase, Underground Supply)	\$247.34
AusNet Services	New Connection (Multi Phase, Overhead Supply)	\$508.97
AusNet Services	New Connection (Multi Phase, Underground Supply)	\$370.12
AusNet Services	New Connection (Builders Temporary Supply)	\$400.70
AusNet Services	Supply Abolishment (removes all meters and mains)	Fees vary depending on work required.
AusNet Services	Meter Changes and Upgrades	\$400.70
AusNet Services	Meter phase upgrade	\$400.70 – \$1000.45
AusNet Services	Replace Meter (Solar) Meter exit fee and service truck visit fee	\$400.70 – \$1000.45
AusNet Services	Remote Meter Configuration (Solar)	\$33.28
CitiPower	New Connection (Single Phase)	\$588.52
CitiPower	New Connection (Multi Phase)	\$703.40
CitiPower	New Connection (Single Phase, Builders Temporary Supply)	\$588.52
CitiPower	New Connection (Multi Phase, Builders Temporary Supply)	\$703.40
CitiPower	Meter Changes and Upgrades	\$636.17
CitiPower	Solar Connection	\$63.88
CitiPower	Supply Abolishment (removes all meters and mains)	Fees vary depending on work required.
Jemena	New Connection (Single Phase)	\$694.11
Jemena	New Connection (Multi Phase)	\$899.40
Jemena	Supply Abolishment (removes all meters and mains)	Fees vary depending on work required.
Jemena	New Connection Temporary Single Phase	\$676.05
Jemena	New Connection Temporary Multi Phase	\$865.13
Jemena	Meter Changes and Upgrades	\$526.85
Jemena	Solar Connection	\$59.94
Powercor	New Connection (Single Phase)	\$589.93
Powercor	New Connection (Multi Phase)	\$730.61



Victoria Fees (continued)

Distributor	Service description	Fee
Powercor	New Connection (Single Phase, Builders Temporary Supply)	\$589.93
Powercor	Supply Abolishment (removes all meters and mains)	Fees vary depending on work required.
Powercor	Meter Changes and Upgrades	\$736.43
Powercor	Solar Connection	\$64.19
Powercor	New Connection (Multi Phase, Builders Temporary Supply)	\$730.61
United	New Connection	\$550.56
United	New Connection (Builders Temporary Supply)	\$550.56
United	Supply Abolishment (removes all meters and mains)	Fees vary depending on work required.
United	Meter Changes and Upgrades	\$391.15 for 30 minutes. \$80.88 per additional 15 minutes thereafter
United	Solar Connection	\$72.69

All fees include GST.

Meter works administration fee

Origin may charge an administration fee of \$49.50 (incl GST) for coordinating customer-initiated requests to install, change or remove an electricity meter and this will appear on the customer's bill as a 'meter works administration fee'. This fee doesn't apply to Victorian Default Offer customers or new electricity connections.

Gas

Distributor fees for meter works

Distributor	Service description	Fee
Australian Gas Networks	Gas Service Line (Standard Residential - Distributor will confirm if connection is standard)	No Charge
Australian Gas Networks	Gas Service Line (Non-Standard Residential)	Charges are quoted by Network, subject to a site inspection.
Australian Gas Networks	Gas Service Line (Commercial)	Charges are quoted by Network, subject to a site inspection.
Ausnet Services	Gas Service Line (Standard Residential - Distributor will confirm if connection is standard)	No Charge
Ausnet Services	Gas Service Line (Non-Standard Residential)	Charges are quoted by Network, subject to a site inspection.
Ausnet Services	Gas Service Line (Commercial)	Charges are quoted by Network, subject to a site inspection.
Multinet	Gas Service Line (Standard Residential - Distributor will confirm if connection is standard)	No Charge
Multinet	Gas Service Line (Non-Standard Residential)	Charges are quoted by Network, subject to a site inspection.
Multinet	Gas Service Line (Commercial)	Charges are quoted by Network, subject to a site inspection.

All fees include GST.